



The right solution.
For everyone.

SOLO
€238⁸⁰

STANDARD
€370⁸⁰

ADVANCED
€814⁸⁰

ENTERPRISE
Per request
min. 5 users

Cloud On-Premises
Fully customizable

MSP SMB ENT

FACTS & Features



Add-ons	SOLO	STANDARD	ADVANCED	ENTERPRISE
Custom Namespace	x	262 ⁸⁰	430 ⁸⁰	Fully customizable
Additional Concurrent Connections	x	310 ⁸⁰	310 ⁸⁰	Fully customizable
Additional Managed Devices (bundle of 100)	x	154 ⁸⁰	154 ⁸⁰	Fully customizable

Access & Control	SOLO	STANDARD	ADVANCED	ENTERPRISE
Licensed users	1	20	50	Fully customizable
Concurrent connections	1	1 (add-on up to 19)	2 (add-on up to 48)	Fully customizable
Managed devices (Unattended access)	100	500	1000	2000
Number of devices to connect from per user	3 Devices	Unlimited	Unlimited	Unlimited
Mobile-Device-Support (Android & iOS)	●	●	●	●
Switch Side Session	x	●	●	●
TCP-Tunneling	1 Port allowed	●	●	●
File Transfer	●	●	●	●
Remote Restart	●	●	●	●
Remote Printing	●	●	●	●
Wake-on-LAN	x	●	●	●
AnyDesk VPN	x	●	●	●

Support	SOLO	STANDARD	ADVANCED	ENTERPRISE
Help Center	●	●	●	●
Active Tech-Support (Ticket, Live Chat)	x	●	●	●
Phone Support	x	x	●	●
Customer Success Manager	x	●	●	●

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MSP SMB ENT

FACTS & Features

	SOLO	STANDARD	ADVANCED	ENTERPRISE
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Administration & Customization

Custom Alias	●	●	●	●
Namespace	×	●	●	●
Custom Client	×	●	●	●
Custom Branding	×	●	●	●
REST-API	×	●	●	●
Address Book	1 Address Book, 100 entries	1 personal, 5 shared	1 personal, 15 shared	Unlimited
Session Recording	×	●	●	●
Session Logging	● (Only on device)	●	●	●
Command Line Interface	×	●	●	●
Group Policies	×	●	●	●
Mass Deployment Options via MSI	×	×	●	●

Security & Privacy

Two-Factor Authentication	●	●	●	●
Remember Session Settings	●	●	●	●
Permission Management on my.anydesk.com II	×	×	●	●
Session Permission Profile	● (3 Profiles)	●	●	●
Disable Auto Update	●	●	●	●
Auto Disconnect	●	●	●	●
Privacy mode	●	●	●	●
User Management	×	Standard	Advanced	Customizable
AnyDesk On-Premises	×	×	×	●
Single Sign-on (SSO)	×	×	×	●
LDAP	×	×	×	●

Collaboration

Text Chat	×	●	●	●
Whiteboard	●	●	●	●
Session invitation	●	●	●	●



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