

## A unified RMM tool to get in-depth visibility into every network under MSPs' belt

### Today's challenge

For every managed service provider, the success of their business is measured in terms of the customer service they provide, especially when it comes to managing and monitoring their devices. Since most client environments require unique management strategies, relying on numerous tools for device monitoring and management is usually a necessary evil which in turn increases the tasks of an MSP technician. To eliminate these complexities and to boost the ROI, MSPs are looking to opt for a unified RMM tool that offers all the required capabilities under managed under a single pane of glass.

### The Solution

RMM Central is the go-to solution for MSPs that want to effectively manage and monitor their clients' complete IT networks, and enable in-depth visibility into the client network from a single console.

RMM Central helps MSPs monitor devices such as routers, switches, firewalls, load balancers, wireless LAN controllers, servers, virtual machines (VMs), printers, and storage devices. It also helps with managing desktops, laptops, servers, mobile devices, and tablets.

### Empower your business with RMM Central



Switch to a one-size-fits-all solution



Un-complicate your client's IT management routine



Set a new benchmark for your IT security



Customize the tool for your business needs



Exponential ROI growth



Manage up to  
**25** devices  
for free.



**30**-day  
fully functional  
free trial.



Support up to  
**25,000**  
devices.



Supports **9500+**  
multi-vendor  
network devices



supports patching for  
**850+**  
applications

# Key Capabilities

## Real-time network monitoring

- ◆ Network health monitoring
- ◆ Discover devices, push configuration changes, and perform Level 1 troubleshooting tasks across all client sites.
- ◆ Push software updates and licenses to all probes in the client sites.
- ◆ Live dashboards & graphs with up to 1 minute granularity
- ◆ Interface availability & bandwidth monitoring

## Patch Management

- ◆ Automate patching for Windows, Mac, Linux, and third-party apps.
- ◆ Proactively detect and deploy missing patches.
- ◆ Test and approve patches before deployment to mitigate security risks.
- ◆ Deploy critical zero-day patches.
- ◆ Disable auto-updates and decline patches as needed.

## Remote control

- ◆ Leverage secure remote control to meet various compliance regulations, including HIPAA and PCI DSS.
- ◆ Troubleshoot remote desktops seamlessly with collaboration between multiple users.
- ◆ Integrated video, call, chat; and options for transferring files between machines.
- ◆ Record entire remote control sessions for auditing purposes.
- ◆ Lock end users' keyboards and mice, and black-out their screens to ensure confidentiality during remote sessions.

## Physical & Virtual Server monitoring

- ◆ Monitors over 300 server performance metrics
- ◆ Supports VMware, Hyper-V, Citrix Xen servers & Nutanix HCI
- ◆ Capacity planning & resource allocation
- ◆ Setting up suitable performance baselines, and monitoring intervals and violation thresholds for each performance metric of the network.
- ◆ Monitoring critical event IDs among all network activity data.

## Asset Management

- ◆ Track all hardware and software in your network live.
- ◆ Ensure software license compliance.
- ◆ Block executables and uninstall prohibited software.
- ◆ Analyze software usage statistics and reduce costs associated with unused software using software metering.
- ◆ Receive notifications for specific events such as detection of new software, non-compliance due to under-licensing, and prohibited software

## Fault Management

- ◆ Proactive fault detection
- ◆ Fault isolation
- ◆ Alarm acknowledgement, suppression, and escalation
- ◆ Alarm notification profiles

### Pricing

#### Free

- ◆ Complete remote monitoring and management for **25 devices**.

#### Enterprise

- ◆ Pricing starts at **\$1,195/year** for **50 device**.

#### For more details

- ◆ [www.rmmcentral.com](http://www.rmmcentral.com)
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